

This bushfire-related agency directory – www.torqaid.com/bushfires-agency-directory, which has a bias towards Victorian entities, is drawn from the more comprehensive humanitarian and development agency directory¹ – produced by TorqAid². This bushfire directory is one of three key components of the TorqAid bushfire post –

www.torqaid.com/bushfires³

Much more detailed Contact Lists relating to the Australian bushfires can be found on the National Bushfire Recovery Agency⁴ website under Fact Sheets.



Australian Broadcasting Corporation (ABC) – www.abc.net.au The ABC is Australia's national broadcaster. In natural hazard and disaster situations, such as in bushfires, it is a principal source of radio and other media information for the Australian community.

Australian Red Cross – www.redcross.org.au in times of natural hazards and disasters, such as bushfires, the Red Cross has an official role in supporting affected people at evacuation centres and recovery hubs.

Australasian Fire and Emergency Service Authorities Council (AFAC) – www.afac.com.au. AFAC is the Australian and New Zealand National Council for fire, emergency services and land management, working to create synergies across the emergency management sector.

Australian Government Emergency Management –

<https://www.homeaffairs.gov.au/about-us/our-portfolios/emergency-management>

The Department of Home Affairs is responsible for immigration and customs border policy, as well as other portfolios such as emergency management, including crisis management and disaster recovery.

Australian Institute of Disaster Resilience (AIDR) – www.aidr.org.au. The AIDR is a partnership between the Australasian Fire Authorities Council (AFAC), the Australian Red Cross (ARC) and the Bushfire & Natural Hazards CRC (BNHCRC) under a contract with the Australian Government through Emergency Management Australia.

BBC – www.bbc.co.uk. The BBC has the latest news updates, and provides in-depth coverage of key current global major events. Throughout 2020 the BBC has announced

¹ www.torqaid.com/humanitarian-development-agency-directory

² www.torqaid.com

³ The other two being a Bushfire Bibliography – www.torqaid.com/bushfires-bibliography, and the other a Bushfire-focussed Disaster Risk Management (DRM) Diagrammatic Framework – www.torqaid.com/bushfires-drm-framework

⁴ See <https://pmc.gov.au/domestic-policy/national-bushfire-recovery-agency>

plans for a year-long series of special programming and coverage on climate change, entitled 'Our Planet Matters'⁵.

BlazeAid – www.blazeaid.com.au A volunteer-based organisation that works with families and individuals in rural Australia after natural disasters such as fires and floods. Working alongside the rural families, its volunteers help to rebuild fences and other structures that have been damaged or destroyed.

Page | 2

Bureau of Meteorology (BOM) – www.bom.gov.au. The BOM is Australia's national weather, climate and water agency. Through regular forecasts, warnings, monitoring and advice, the BOM assists Australians in dealing with the harsh realities of their natural environment, including bushfires and other natural hazards.

Bushfire and Natural Hazards Cooperative Research Centre (BNHCRC) – www.bnhcrc.com.au. The BNHCRC draws together all of Australia and New Zealand's fire and emergency service authorities, land management agencies, as well as non-government organizations and leading experts, across a range of scientific fields to explore the causes, consequences, and mitigation of natural disasters.

Bushfire Recovery Victoria (BRV) – www.vic.gov.au/bushfire-recovery-victoria BCV is a new permanent and dedicated agency, which works directly with local communities impacted by our state's devastating bushfires. Produces a range of material and fact sheets for individuals, families, businesses, and primary producers.

Commonwealth Scientific and Industrial Research Organisation (CSIRO) – www.csiro.au Australia's national science research agency CSIRO is a leading authority on fire management, behaviour and prediction.

Country Fire Authority (CFA) – www.cfa.vic.gov.au CFA is a volunteer and community-based fire and emergency services organisation. Its vision is to work together with communities to keep Victorians safe from fire and other emergencies

Department of Health & Human Services (DHHS) – <https://www.dhhs.vic.gov.au> The DHHS is responsible for the Victorian State's health system, as well as other aspects of social policy. Following a major bushfire, DHHS is responsible for coordinating recovery operations. This includes preparing recovery plans, and working with other government agencies, NGOs and the private sector to deliver recovery services, and provide training and support systems.

Department of Environment, Land, Water and Planning (DELWP) – www.delwp.vic.gov.au. DELWP is tasked with creating liveable, inclusive and sustainable communities throughout Victoria. This includes Forest Fire Management throughout Victoria.

Emergency Management Victoria (EMV) – <https://www.emv.vic.gov.au/>. The EMV leads emergency management in Victoria by working with communities, government, agencies, and others to strengthen their capacity to withstand, plan for, respond to and recover from emergencies. The EMV issues and updates the Emergency Management Manual Victoria⁶.

⁵ See <https://www.bbc.com/news/world-51104776> for more details

⁶ See bibliography at www.torqaid.com/bushfires-bibliography

Government of Victoria – www.vic.gov.au The Government of Victoria is the executive administrative authority of the Australian state of Victoria. It has responsibility for ensuring that up to date emergency management legislation and procedures governing responses to natural hazards, such as bushfires, are in place and operating effectively.

Insurance Council of Australia (ICA) – www.insurancecouncil.com.au The ICA is the representative body of the general insurance industry in Australia. Following bushfires, their members will be processing insurance claims by individuals, companies, and farming businesses.

Melbourne Fire Brigade (MFB) – www.mfb.vic.gov.au MFB's employees provide services to almost three million Melbourne residents, workers and visitors, and safeguard assets and infrastructure worth billions of dollars.

Municipal Association of Victoria (MAV) – www.mav.asn.au The MAV is a membership association and the legislated peak body for Local Government Authorities (LGAs) in Victoria. LGAs are responsible for developing effective Municipal Emergency Management Plans (MEMPS), designed to support communities in preparing for potential natural hazards (such as bushfires), as well as, later, recovering from them.

National Bushfire Recovery Agency (NBRA) - <https://www.bushfirerecovery.gov.au/> The NBRA is a Federal Government initiative leading and coordinating a national response to rebuilding communities affected by the 2019/2020 Australian bushfires. It also oversees the funds allocated to the Australian National Bushfire Fund (NBRF). The NBRC website includes Fact Sheets, Contact Lists, a regular Bushfire Recovery Newsletter, all relevant to individuals, families, businesses, and primary producers.

Royal Commission into National Natural Disaster Arrangements – <https://naturaldisaster.royalcommission.gov.au> The Royal Commission into National Natural Disaster Arrangements was established on the 20th February 2020 in response to the extreme bushfire season of 2019-20 which resulted in loss of life, property and wildlife and environmental destruction.

Victoria State Emergency Service (VICSES) – www.ses.vic.gov.au Victoria State Emergency Service is a volunteer based organisation responding to natural disasters and working to ensure the safety of communities around Victoria. In bushfire situations they provide multiple assistance roles, including the clearing of damaged or blocked logistical routes.

Victoria Police – <https://www.police.vic.gov.au> The Victorian Police's role is to serve the Victorian community and uphold the law to promote a safe, secure and orderly society. In emergency management situations, the Police play a key pivotal role in providing safety to affected communities.

Victorian Council of Churches Emergency Ministry (VCCEM) – www.vccem.org.au VCC EM responds in both the Emergency Response and Recovery Stages by providing psychosocial and personal support, this including emotional spiritual care, to affected individuals. In the Recovery Stage it works closely with DHHS (see earlier entry).

This agency directory bibliography is produced, and updated regularly, by TorqAid – www.torqaid.com. The more comprehensive Humanitarian & Development Agency Directory, together with other complementary material can be found in the TorqAid Toolkit at www.torqaid.com/torqaid-toolkit.

